



PROJECT PORTFOLIO

#	Role	Project	Project Overview
1	Management Consultant / Sr. Project Manager	Franchise Service Delivery Model	Provided management consulting and project management services to Sobeys Inc. on the Franchise Service Delivery Model project. Work consisted of building a service delivery model for all franchised Sobeys and Safeway locations.
2	Program Manager / Director, PMO	Alberta Pensions Services Next Generation Project	Next Generation Project, Member / Pensioner Portal Replacement Project, Data Remediation Project, Electronic Records Management Upgrade, Corporate Records Project, Corporate Reporting Project, Data Archiving Project.
3	Management Consultant / Sr. Project Manager	AHS Pension Consolidation Project	Approximately 2,700 members in PSPP (Public Service Pension Plan) successfully migrated to LAPP (Local Authorities Pension Plan).
4	Management Consultant / Sr. Project Manager	Constituent Relationship Management Initiative	Provided management consulting and project management services to local university to assist with the selection of a CRM application.
5	Management Consultant	RFP Response Process Review	Examined the current processes in place for RFP responses which resulted in a number of business process improvements.
6	Management Consultant / Sr. Project Manager	Payroll Replacement Project	Worked with executive steering committee to develop new strategic initiative that satisfied short term and future requirements, as well as identified opportunities to address operational improvement services, change management, and technological requirements.
7	Project Manager	Blackberry Implementation Project	Managed project to implement Blackberry devices. Project included hardware, handheld devices, and Blackberry enterprise licensing and client access license procurement.
8	Delivery Manager	Application Maintenance and Support Services Improvement Initiative	Identified and documented opportunities for improving application maintenance and support services program. Current state service processes were reviewed that led to a redesigned future state model. A significant change management plan required the participation of the organization's helpdesk and technical change management department, which led to a comprehensive review of SLA's.

#	Role	Project	Project Overview
9	Project Manager	PMO Toolset Design and Implementation Project	Managed project to design and build software application to capture and report PMO program data replacing the reliance on the use of Excel spreadsheets.
10	Project Manager	Right Answers Knowledge Base Integration	Integrated Right Answer's knowledge base suite with client's incident tracking system.
11	Project Manager	CLMS (Claims Legal Management System) Requirements Gathering	Managed team of business analysts responsible for the gathering of requirements to determine the feasibility of a COTS upgrade.
12	Project Manager / Business Analyst	POS Requirements Gathering / RFP Generation Initiative	Developed RFP on behalf of client for selection of fully integrated point-of-sale system.
13	Project Manager	POS Functional Specification Definition Project	Created functional specification document describing what was needed by the system user, as well as defined properties of inputs and outputs.
14	Project Manager	Frame Relay WAN Implementation Project	Managed selection, negotiation, and implementation of frame-relay network (WAN) for client.
15	Project Manager	POS Data Migration Project	Data migration and data conversion from legacy POS system(s) to new system.
16	Project Manager	POS Rollout Project	Successfully managed multi-million dollar interprovincial point-of-sale initiative to standardize all retail outlets on a common computer system. This project was a multi faceted initiative that included vendor selection, significant business analysis, software procurement, software customization, quality assurance, WAN selection and installation, hardware / software installation, application maintenance and support, integration to pharmacy systems and integration to distribution center systems.
17	Project Manager	POS Training Initiative	Managed team of three trainers through a complicated change management process. Initiative included development of a training lab consisting of hardware, software and a pre-development environment for training purposes. Training materials were developed and key stakeholders from each of the 32 locations were brought to Edmonton for one-on-one / hands-on training.
18	Project Manager	POS Multi Server Rollout Project(s),	Managed implementation of software components required to communicate from each retail terminal to credit / debit card adjudicator.

#	Role	Project	Project Overview
19	Project Manager	Wi-Fi Handheld Device Rollout Project	Managed implementation of Wi-Fi handheld devices in thirty-two retail locations. Devices allowed client's staff to wirelessly update quantities on hand, validate retail prices and produce batch files to print missing tickets.
20	Project Manager	POS / Distribution Center Integration Project	Integrated distribution center ERP with POS to facilitate entire view of product distribution from beginning to end. Integration took into account movement of products from distribution center to retail locations, as well as introduced ASN (Advance Ship Notices) to retail locations, allowing retailer to know ahead a of time what products were shipped. This integration project was phase one of a multi-faceted program to implement an end to end supply chain management system, including data mining and business intelligence.
21	Project Manager	POS Disaster Recovery Project	Managed project to ensure that in a catastrophic event, client would be able to recover both the POS systems; as well as the distribution center application(s).
22	Project Manager	IP WAN Implementation (Phase One)	Managed selection, negotiation, and implementation of IP network (WAN) to replace legacy frame relay network.
23	Project Manager	IP Network Monitoring Tool Implementation (Phase Two)	Implemented IP network monitoring tool to enforce service provider SLAs.
24	Project Manager	Help Desk Application Development Project (Phase One)	Managed project to design and built a help desk application that provided technical and administrative support to the client's membership.
25	Project Manager	Help Desk Application Development Project (Phase Two)	Incorporated visual tool to help desk application for monitoring critical software activities such as communications to the DC and posting errors in real time.
26	Business Analysis	Business Intelligence Requirement Gathering Initiative	Requirements gathering to determine feasibility of business intelligence initiative for client. Initiative consisted of high level requirements gathering, detail functional and non-functional requirements, gap analysis, business case, and recommendation report.
27	Business Analysis	Loyalty Program Requirement Gathering Initiative	Requirements gathering to determine feasibility of loyalty program initiative for client.
28	Project Manager	Web Portal Design	Managed project to design and build business-to-business portal application to replace legacy ordering applications.

#	Role	Project	Project Overview
29	Project Manager	Multi Server Upgrades	Managed significant software changes to applications to adapt software to both client's legacy systems and the new POS software.